



We Help Put America Through School

*“We Help
Put
America
Through
School”*

Federal Student Aid Integration Partner

Bi-Weekly Task Order Status Report
Reporting Period: May 1, 2004 – May 15, 2004

Table of Contents



Task Order Scorecard

Common Origination and Disbursement

TO 77 WO 2 – Common Origination & Disbursement

Financial Integrity

TO 116 – eZ Audit

Technical Architecture & Infrastructure Services

TO 77W1 - SAIG

TO 120 – Security & Privacy Support

TO 143 – Identity and Access Mgmt Tools

TO 152 – Enterprise Data Strategy

Integration and Leadership

TO 151 – Integration Leadership and Support

TO 153 – Integration Support and Transition

TO 154 - Contract Management

INTEGRATION PARTNER PROGRAM SCORECARD

Reporting Period May 1, 2004 - May 15, 2004

	COD	Financial Integrity	Technical Architecture & Inf. Services				Integration & Leadership		
	TO 77 WO 2 - Common Origination & Disbursement	TO 116 - Electronic Audited Financial Statements	TO 77 WO1 - SAIG (FSA to the Internet)	TO 120 - Security and Privacy Support	143- Identity and Access Mgmt Tools	TO 152 - Enterprise Data Strategy	TO 151- Integration Leadership and Support	153- Integration Support and Transition	TO 154- Contract Management
Schedule	Green ↑	Green ↔	Green ↔	Green ↔	Green ↔	Yellow ↔	Green ↔	Green ↔	Green ↔
Cost	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Quality	Yellow ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Scope	Green ↑	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Task Order	Green ↔	Green ↑	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Overall	Yellow ↔	Yellow ↑	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔

Key	
Green	Low Risk - on schedule, no significant issues
Yellow	Moderate Risk - minor schedule slippage
Red	High Risk - significantly impacts project schedule
↑	Better since last report
↓	Worse since last report
↔	Same since last report



PMO Project Update

TO # and Name	COD /TO#77/WO# 2
Owner Unit	School Channel/Title IV Delivery
Partner	Integration Partner
Reporting Period	May 1-15, 2004

Project Contacts

Sponsor/Mgt	FSA	Partner
Project Lead	Kay Jacks	Ken Dineen
Tech Rep	Rosemary Beavers	Chris Merrill
COR	C. Seifert/S. Wingard	Dung Hoang
		Mike Swain

Prepared By	James Crown
Date Prepared	Idoya Oscariz
	May 13, 20004

Status Highlights

COD /TO#77/WO# 2











	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Yellow	Same	Assembly test execution is completed for the 3.1 original projects except DL Closeout, which will be completed 5/14. The technical designs for the SSIM Phote Linking Logic project and Pell Funded Disbursement List are complete. The IST test approach was approved by FSA. Implementation planning continues. Product test scripts were finalized and delivered to FSA for sign off for Release 3.1, and Shakeout testing is in progress. Requirements are being gathered for release 4.0. The cut off date for new requirements was 4/30. For production, a higher than acceptable number of production problems are still open. With the reduced scope of 3.1, the team is focusing on reducing the number of production problems.
Overall Project Stage	Deployment	Est. % TO Completed	
Red Flags/Major Issues	Continue to struggle with the backlog of production issues.		
Corrective Actions Taken	A meeting was held with FSA to assess the scope of 3.1. The scope was reduced and 10 projects originally in 3.1 were deferred while 4 critical change controls were added. With the reduction in scope more resources will focus on reducing the number of production issues to a more acceptable level.		
Management Support Needed	none at this time		




Major Accomplishments Over Past Two Weeks
Release 3.1 - Received FSA Signoff on Pell Funded Disbursement Listing FDD and the TDD was completed
Release 3.1 - Assembly test was completed on 5/12 for 3.1 original projects (except DL Closeout).
Release 3.1 - FSA Approved the IST Test Approach
Release 3.1 - Product Test Scripts were delivered to FSA for review and walkthroughs are being conducted. 4 of the 12 test script groups have been passed by FSA.
Release 3.1 - Shakeout testing is in progress.
Release 3.1 - Implementation planning activities continue. An Implementation Task List, Hourly Schedule, and Checkpoint Schedule have been completed.
Release 4.0 - Requirements gathering: the following requirements Breakout meetings were held: School Relationship Data, Reports, COD Processing (Commingled), CPS Interface, NSLDS Interface, CSB (DCS) Interface, Direct Loan Processing, COD Processing (Data Archive) and EAI/SAIG Interface.
Release 4.0 - New Requirements cut off date was 4/30.
Upcoming Activities Over Next Two Weeks
Continue to resolve the critical and high priority production issues
Release 3.1 - Finalize Assembly test on 5/14 for the rest of the projects
Release 3.1 - Complete Product test scripts, conduct walkthroughs with FSA and receive FSA Signoff
Release 3.1 - Complete Shakeout testing and begin Product Test execution on 5/19
Release 3.1 - Hold Trading Partner Breakout Sessions for IST
Release 3.1 - Continue Implementation Activities Planning with FSA
Release 4.0 - Finish Requirements Breakout meetings and provide high level estimates to FSA

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Project Scorecard

COD /TO#77/WO# 2

Category	Score	Trend	Comments
Schedule			For release 3.1 assembly test was finalized for original projects and product and IST test planning is on schedule . Requirements gathering phase for release 4.0 is underway and on schedule
Cost			Contract is functioning within budget.
Quality			The quality of deliverables has improved over the last 6 months. These deliverables include Test Cases, Test Results, Requirements Design Documents and Functional Design Documents. However, there is still room for improvement as the contractor becomes more knowledgeable in the business and understands our expectations.
Scope			Pell Funded Disbursement Listing FDD and TDD were approved by FSA. FSA has requested two additional projects to be completed Post 3.1. Work estimates and schedule are being developed.
Task Order			Mod pending to incorporate SLA's and billing schedule.
Overall Score	Yellow	Same	Assembly test execution is completed for the 3.1 original projects except DL Closeout, which will be completed 5/14. The technical designs for the SSIM Pnote Linking Logic project and Pell Funded Disbursement List are complete. The IST test approach was approved by FSA. Implementation planning continues. Product test scripts were finalized and delivered to FSA for sign off for Release 3.1 and Shakeout testing is in progress. Requirements are being gathered for release 4.0. The cut off date for new requirements was 4/30. For production, a higher than acceptable number of production problems are still open. With the reduced scope of 3.1, the team is focusing on reducing the number of production problems.

	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost		Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost		Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost
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Better	Worse	Same

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COD Pictorial Timeline

Release	Dates	2004												2005					
		1Q			2Q			3Q			4Q			1Q			2Q		
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Release 3.1 04 / 05 Award Year	4/1/03 - 6/30/03																		
	6/30/03 - 9/5/03																		
	3/8/2004 - 04/16/04				Code														
	05/10/04 - 07/02/04						Product Test												
	06/28/04 - 07/16/04							IST											
	7/23/04																		
Release 4.0 05/06 Award Year	1/1/04 - 6/25/04				Requirements														

Major Risks & Issues

COD /TO#77/WO# 2

Major Risks

Risk Description	Impacts	Dependent Parties	Risk Category	Open Date	Status	Mitigating Actions	Severity	Probability	Level of Control
Production Issues - The number of production issues could get above a manageable level.	Impacts schools' ability to process records. Increases Customer Service call volume. Pulls development resources which impacts ability to make 3.1 and 4.0 release date.	Schools, Customer Service, FSA Staff, Development Staff	Operational	10/22/2002	In-Progress	Scope of 3.1 was reduced to focus on production issues. Testers were moved from release testing team to production testing team	High - Project level do not escalate	Likely	Moderate
Concurrent Development Effort – significant overlap between 3.1 and 4.0 Releases	Impacts schools, customer service and FSA users of COD.	Trading partners	Operational	10/1/2002	In-Progress	Scope of 3.1 was reduced to focus on production issues. Reducing the scope of 4.0 earlier in the process will reduce the work for FSA and contractor	High - Project level do not escalate	Unlikely	Moderate
FSA Resources - may not have enough resources to review all deliverables by their due dates	Impacts design, coding, test planning and test execution review		Operational	11/18/2002	In-Progress	The reduction in scope of 3.1 should reduce the probability of this risk	High - Project level do not escalate	Unlikely	Moderate
COD Service Provider Transition - Application Development and Production Operations is being transitioned from TSYS to Accenture	Impacts Schools ability to process records. Increases Customer Service call volume.	Schools, Customer Service and FSA Staff.	Operational	3/1/2004	In-Progress	Accenture and TSYS have full time transition teams in place. Formal training and OJT is being conducted to train the new staff Some TSYS resources are staying to support the transition	High - Project level do not escalate	Unlikely	Total
SAIG Service Provider Transition - The transition to new service providers occurs during peak processing	Impacts Schools ability to process records. Increases Customer Service call volume.	Schools, Customer Service and FSA Staff.	Operational	2/23/2004	In-Progress	SAIG team will need to conduct thorough transition to the new service provider. Current vendor will still be on board for several months. COD will work with new service provider to ensure needed services can be provided as needed.	Critical - Project level do not escalate	Unlikely	None



PMO Project Update

TO # and Name
Owner Unit
Partner
Reporting Period

TO 116 - eZ-Audit
(Electronic Audited Financial Statements & Compliance Reports)
Schools
Accenture
May 1 - May 15, 2004

Project Contacts

FSA

Partner

Sponsor/Mgt
Project Lead
Tech Rep
COR

Kay Jacks
Molly Wyatt

Roscoe Price

Kelly Tate
Brian Cannavan

Mike Swain

Prepared By

Brian Cannavan

Date Prepared

May 15, 2004

Status Highlights

TO 116 - eZ-Audit

(Electronic Audited Financial Statements & Compliance Reports)











	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Yellow	Better	This task order continues to be monitored by Integration Partner and FSA in order to improve the efficiency of any processes.
Overall Project Stage	Ongoing	Est. % TO Completed	100% build complete Production Stabilization Support phase slotted for 2 months 100% complete Peak Processing Support - - 100% complete Release 1.2 - 100% complete (deployed 3/7) Release 2.0 - 90% complete Production Ops - 75% complete
Red Flags/Major Issues	eZ-Audit development team has had its sudo access revoked on the ITA environment.		
Corrective Actions Taken	Sudo access has been temporarily restored. All documentation has been filled out and submitted to the VDC.		
Management Support Needed	No		
Red Flags/Major Issues	There is no MicroStrategy reports staging environment		
Corrective Actions Taken	The Production Support team is working with the VDC to ensure this comes online the week of 5/17		
Management Support Needed	Yes		




Major Accomplishments Over Past Two Weeks
Continue to investigate and resolve all Production Stabilization SIRs
Finished Inter System Testing of eZ-Audit application (with PEPS and EAI)
Conducted User Acceptance Test of the application with FSA personnel
Finished Regression Test of the System
Delivered deliverable 116.7.4 "Release 2.0 Application Delivery"
Conducted Oracle Failover Testing
Tested the eZ-Audit staging environment
Started code freeze of the eZ-Audit application
Upcoming Activities Over Next Two Weeks
Continue to investigate and resolve all Production Stabilization SIRs
Implement R2.0 into Production on 5/23
Begin to look at enhancements captured during UAT and the outstanding 19 Level 3 SIRs that were unresolved after all testing.
Test the eZ-Audit Reports Staging environment




Project Scorecard

TO 116 - eZ-Audit

(Electronic Audited Financial Statements & Compliance Reports)

Category	Score	Trend	Comments
Schedule			On schedule under current ATP.
Cost			Tracking to operate within budget.
Quality			Excellent - continue to resolve level 1 (Priority) and level 2 Production SIRS
Scope			Scope in Modification 6 has been baselined and the application has been designed and developed accordingly
Task Order			The Task Order Modification 6 for TO 116 was approved by FSA.
Overall Score	Yellow	Better	Integration Partner is reviewing the communication plan, stakeholder analysis, and delivery processes to determine if everything is functioning optimally in the eZ-Audit task order. This analysis will help to make communications, ownership, and delivery smoother and enable the eZ-Audit project to be successful with all of its key participants.

	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost		Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost		Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost
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Better	Worse	Same

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Pictorial Timeline

TO 116 - eZ-Audit

(Electronic Audited Financial Statements & Compliance Reports)

Gantt Chart including task order start and end dates and major milestones/deliverables:

Project Kickoff		1/16/2002		completed
<u>Requirements Definition</u>				
Definition		3/20/2002		completed
Baseline Requirements		4/16/2002		completed
<u>Application Design</u>				
Preliminary Design		5/15/2002		completed
Functional Design		7/15/2002		completed
Detailed Technical Design		8/19/2002		completed
Test Approach/Plan		9/30/2002		completed
<u>Application Development</u>				
Build		12/20/2002		completed
Test Results		2/28/2003		completed
<u>Application Delivery</u>				
Deployment		4/1/2003		completed
Stabilization		5/23/2003		completed
Peak Processing Support		6/30/2003		completed
Peak Processing Support		7/31/2003		completed
Peak Processing Support		8/29/2003		completed
Transition to Ops Plan		9/12/2003		completed
Application Support Manual		9/30/2003		completed
eProject Document List		10/31/2003		completed
Transition to Ops Performance Report		12/19/2003		removed
<u>Mod 5</u>				
Requirements Definition and Prelim Design		1/2/2004		completed
Final Design and Sys Test Delivery		1/30/2004	moved to 2/6/2004	completed
Application Delivery		2/27/2004	deleted by 2/18 SOO	
Prod Support Perf Report - Jan		1/30/2004		completed
Prod Support Perf Report - Feb		2/27/2004		completed
Prod Stabilization Perf Report - Mar		3/26/2004		completed
Prod Peak Cycle Processing Perf Report - Apr		4/30/2004		completed
Prod Support Perf Report - May		5/28/2004		
<u>Mod 6</u>				
Release 1.2 Application Delivery		3/5/2004		completed
Release 2.0 Design Delivery		3/5/2004		completed
Release 2.0 Test Preparation Delivery		4/2/2004		completed
Release 2.0 Application Delivery		5/7/2004		completed
Production Stabilization Performance Report – June		6/25/2004		
Peak Cycle Processing Performance Report – July		7/30/2004		
Production Support Performance Report – August		8/27/2004		
Production Support Performance Report – September		9/24/2004		

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Major Risks & Issues

TO 116 - eZ-Audit (Electronic Audited Financial Statements & Compliance Reports)

Major Risks

Risk Description	Impacts	Dependent Parties	Risk Category	Open Date	Status	Mitigating Actions	Severity	Probability	Level of Control
PEPS interface: PEPS will have to make updates to their interfaces and possible their DB structure and our team will possibly have to update our interface to ensure the data transfer between PEPS and eZ-Audit works correctly. If PEPS decides they have to update their database, it may impact the eZ-Audit release.	Affects the go live date if PEPS cannot meet our deadlines.	PEPS	Operational	1/14/2004	In-Progress	Integration Partner will: Work with FSA to provide data and system information as requested Work with PEPS to form a solution that has minimal workload for PEPS, while not causing an increase in effort on the Integration Partner Team. FSA will: Identify and engage all stakeholders Adhere to rapid decision making schedule Currently have a weekly conference call scheduled for PEPS, CBML, and Integration Partner development/test team to mitigate any issues that may come up with this interface.	Medium	Likely	None
There is currently no Microstrategy Staging environment for the eZ-Audit application	Without a reporting staging environment all fixes that go to production that affect reports cannot be validated in a production-like environment.	VDC	Operational	5/4/2004	In-Progress	Integration Partner will: Attend the weekly conference calls that discuss the hardware refresh FSA will: Escalate issues to VDC if the hardware refresh is postponed for staging The environment is scheduled to be available on 5/2 which will be in time for Release 2.0 The VDC support team is currently setting up eZ-Audit in the new staging environment. The eZ-Audit team is planning to test the Stagin environment next week. If there are any issues with the environment availability the eZ-Audit team will escalate to Int Partner and FSA leadership.	High - Escalate to Leadership	Unlikely	None

Major Issues

Issue #	Issue Description	Impacts and Dependent Parties	Open Date	Target Resolution Date	Assigned To	Proposed/Actual Resolution	Status	Priority
6	eZ-Audit development team has identified issues with the new version of the Rational ClearCase tool	All builds of the eZ-Audit application are subject to errors due to the fact that manual workarounds must be used when using the version control software ClearCase.	4/16/2004	ASAP	FSA/ Rational Group	The FSA Rational group has tickets opened with IBM Rational support to fix the problems. There are manual workarounds in place for the issues.	In-Progress	High - Escalate to Leadership
7	eZ-Audit development team has had its sudo access revoked on the ITA environment.	The eZ-Audit development team could not deploy builds to the test or dev environments. The team worked with the ITA team to do the builds until we received access to the servers again.	5/7/2004	ASAP	VDC	Sudo access has been temporarily restored. All documentation has been filled out and submitted to the VDC.	New	High - Project level do not escalate



PMO Project Update

TO # and Name	TO 77.1 - Student Aid Internet Gateway (SAIG)
Owner Unit	Schools Channel
Partner	Accenture
Reporting Period	May 1-15, 2004

Project Contacts

	FSA	Partner	Prepared By	Colleen Ward
Sponsor/Mgt	Kay Jacks	Rob O'Keefe		
Project Lead	Lydia Morales	Colleen Ward	Date Prepared	May 15, 2004
ITR				
Tech Rep				
COR	Debbie Bardain	Mike Swain		

Status Highlights

TO 77.1 - Student Aid Internet Gateway (SAIG)

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Unchanged	SAIG is the operations stage. Generating savings as forecasted. Spring release of Edconnect successfully deployed. Due to a few inconsistency with the release, a new Edconnect version is being prepared.
Overall Project Stage	Ongoing	Est. % TO Completed	
Red Flags/Major Issues	none		
Corrective Actions Taken			
Management Support Needed			

Major Accomplishments Over Past Two Weeks
Outage: Following Sunday maintenance, the TDCommunity manager (NT software) is not coming back up as expected. VDC indicate the problem was with a system patch level. The VDC recommended not upgrading the patch, but waiting until the refresh/merge to fix the problem. The SAIG team agreed with the condition that CSC verify the TDCommunity Manager is started following the Sunday maintenance.
Datatel: No Datatel users have been connecting more than recommended. This issue is being dropped from the status report.
EDConnect Software release: Development complete for problems noticed with current version of Edconnect. Waiting testing resources to perform regression testing. Over 1400 users have upgraded to the new version of Edconnect.
Peak Server: The peak server will remains in production awaiting a new HP server.
VDC: Refresh/Merge failed planned implementation date of April 16th due to networking issues.
COD/LaRS: Dates used by archive program not being updated correctly when received by EAI, resulted in messages not being moved to the archive directory.
CPS: timeout dropped to 30 minutes. No problems noted on CPS. A new message class table was sent to mailboxes on May 5th. A p-message was sent to mailboxes on May 4th.
EAI began testing updated connector API to resolve problems with archive dates on files retrieved by the EAI adapters.
COD conducted a COD requirements breakout session with SAIG/EAI; however all the issues related to EAI.
All application systems: Prepared past year volume totals. Requested application systems estimate expected future volume.
TDClient: Datatel user and an AIX user had troubles upgrading to TDClient.
508 & Security: Began 508/security testing on TDCommunity Manager.
Upcoming Activities Over Next Two Weeks
EDConnect Software: Begin complete regression test of Edconnect.
CPS: Researching compression times to determine if SAIG can return to the 15 minute FTP timeout.
VDC: Identify new date for refresh/merge of NT servers. New Unix server (to replace peak) expected to be configured and ready for SAIG team testing on 5/26/04, and will be ready for production on 6/6/04. Next capacity review meeting scheduled for July 21
COD/LaRS: Need to upgrade the connector API to resolve the problem with archiving.
EAI: Update connector API to correct problem with archive date.
All application systems: Return volume forecast. Determine if SAIG has enough resources for the coming year.
COD: Meet to discuss mailbox shutdown procedures for the DLOS mailbox.











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Project Scorecard

TO 77.1 - Student Aid Internet Gateway (SAIG)

Category	Score	Trend	Comments
Schedule			SAIG in production. Maintenance released deployed in July
Cost			SAIG generating savings according to forecast.
Quality			Meets all deliverables according to contract. Supports applications beyond baseline. Scored 4.2 on 5 point scale on Customer Satisfaction Survey. Rated High & Med-High on most categories on Post Implementation Review. Recommended for full security certification with only minor findings.
Scope			Baseline complete. Additional applications added to SAIG beyond baseline.
Task Order			Umbrella Shared-in-Savings Task Order approved (TO 77) SAIG Work Order approved (WO 1)
Overall Score	Green	Same	In operations, savings being generated

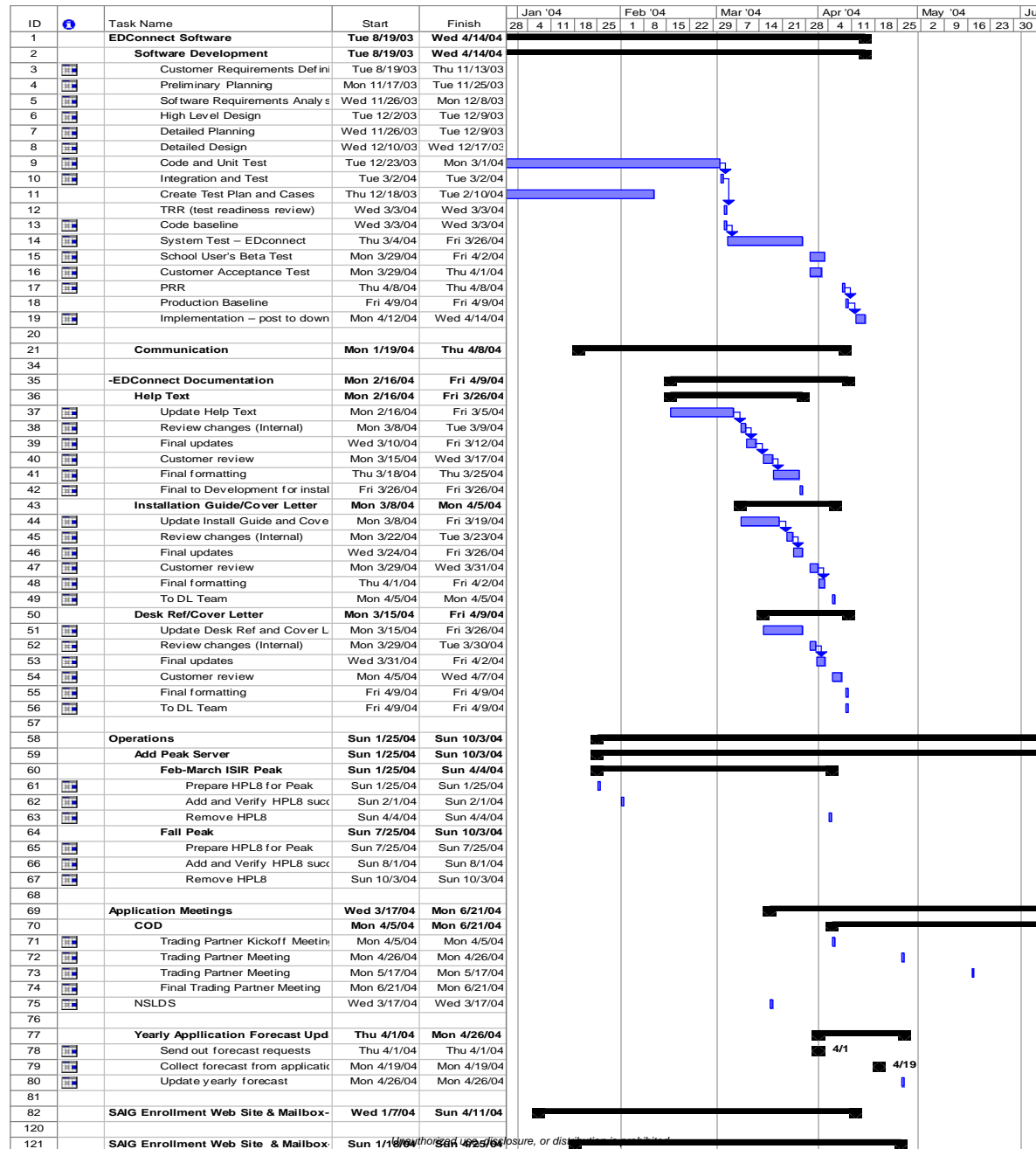
 <p>High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost</p>	 <p>Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost</p>	 <p>Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost</p>
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Better	Worse	Same

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Timeline

TO 77.1 - Student Aid Internet Gateway (SAIG)





PMO Project Update

TO # and Name	TO 120 -- Security and Privacy Support
Owner Unit	Robert Ingwalson
Partner	BearingPoint
Reporting Period	May 1 - May 15 2004

Project Contacts

	FSA	Partner
Sponsor/Mgt	Jerry Shubert	Mike Gibbons
Project Lead	Robert Ingwalson	Brian Fuller
ITR	Robert Ingwalson	Brian Fuller
Tech Rep	Robert Ingwalson	Brian Fuller
COR	Steve Allison	Charles M Swain

Prepared By	Brian Fuller
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Date Prepared	May 15, 2004
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Status Highlights











TO 120 -- Security and Privacy Support




	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	
Overall Project Stage	Ongoing	Est. % TO Completed	10%
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			



Major Accomplishments Over Past Two Weeks
Developed Security Privacy and Awareness Day for FSA
Further defined Patch Management implementation strategy
Redefined ED's security categorization methodology
Delivered Mod 2 Deliverables
Upcoming Activities Over Next Two Weeks
Continue to Support FSA systems through C&A
Maintain Online Security Center
Develop Patch Management Implementation Plan

Project Scorecard

TO 120 -- Security and Privacy Support

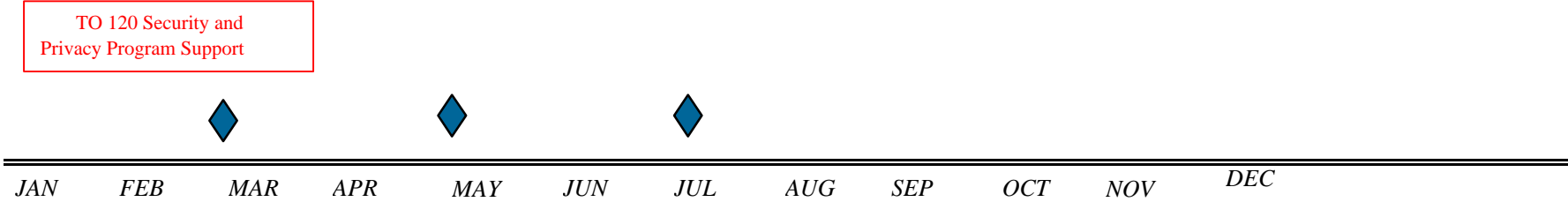
Category	Score	Trend	Comments
Schedule			
Cost			
Quality			
Scope			
Task Order			Mod 3 awarded and signed
Overall Score	Green	Same	



 <p>High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost</p>	 <p>Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost</p>	 <p>Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost</p>
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Better	Worse	Same

Timeline

TO 120 -- Security and Privacy Support



-  Bi-monthly Security and Privacy Report
-  Optional Bi-monthly Security and Privacy Report



PMO Project Update

TO # and Name	TO143 Identity and Access Management Tools Analysis
Owner Unit	CIO
Partner	Accenture
Reporting Period	May 1-15, 2004

Project Contacts

	FSA	Partner
Sponsor/Mgt	Ganesh Reddy	Rob O'Keefe
Project Lead	Bob Ingwalson	Jesse Bowen
Tech Rep	N/A	N/A
COR	N/A	N/A

Prepared By	Ryan Summers
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Date Prepared	May 14, 2004
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Status Highlights











TO143 Identity and Access Management Tools Analysis




	Overall Score	Overall Trend	Comments
Overall Project Scorecard			
Overall Project Stage	Completed	Est. % TO Completed	100%
Red Flags/Major Issues	No		
Corrective Actions Taken	No		
Management Support Needed	No		




Major Accomplishments Over Past Two Weeks
Utilized a pre-installed Windows version of Tivoli Access Manager provided by the vendor; TAM's functionality was successfully tested.
The vendor also provided a VMWare version of Tivoli Identity Manager. Provisioning to X-sites target application was successful. Working adapter for Oracle was delayed, preventing completed testing of TIM by this date.
Successfully tested integration of ezAudit and Experimental Sites with TAM.
Completed deliverable 143.1.3 Identity and Access Management Tools - Prototype Report
Upcoming Activities Over Next Two Weeks
Update deliverable with any comments from FSA or any developments from vendor investigation of installation difficulties.

Project Scorecard

TO143 Identity and Access Management Tools Analysis

Category	Score	Trend	Comments
Schedule			TO ends on 5/14/04.
Cost			On budget.
Quality			First deliverable, 143.1.1, approved on 2/6/04. Second deliverable, 143.1.2, approved on 3/24/04.
Scope			Within Scope.
Task Order			Submitted deliverable 143.1.3 on 5/14/04.
Overall Score	Green	Same	

	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost		Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost		Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost
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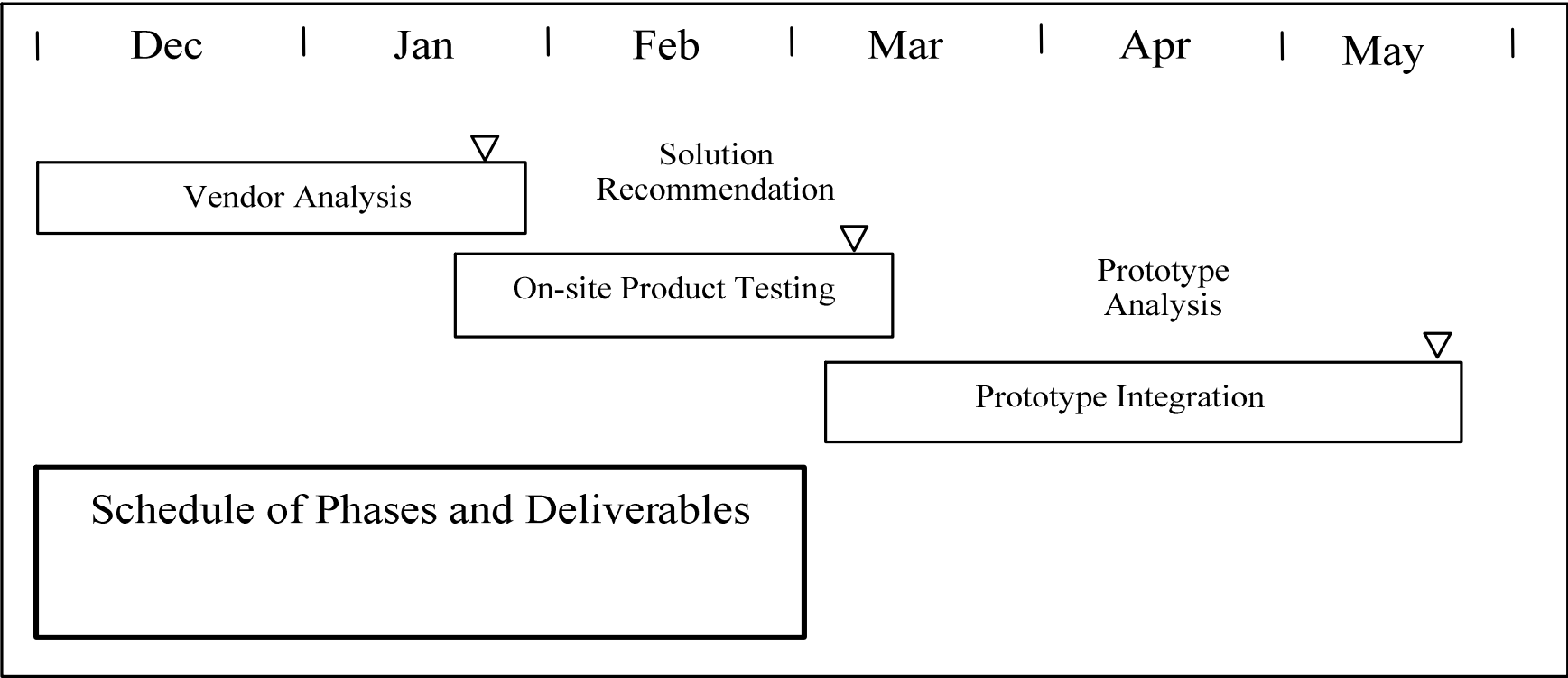
		
Better	Worse	Same

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Pictorial Timeline

T0143 Identity and Access Management Tools Analysis

Gantt Chart including task order start and end dates and major milestones/deliverables:



Major Risks & Issues

TO143 Identity and Access Management Tools Analysis

Major Risks

Risk Description	Impacts	Dependent Parties	Risk Category	Open Date	Status	Mitigating Actions	Severity	Probability	Level of Control
The client has asked us to delay Deliverable 143.1.2 for one week to allow review of new FSA Security Architect.	This could cause a budget impact if it results in a week delay in the schedule for the rest of the project.	N/A	Financial	2/27/2004	Closed	3/15/04: Have already begun working on tasks associated with the next phase to mitigate impact on the overall timeline. 3/26/04: Are continuing to work on tasks in the next phase. 5/14/04: Final deliverable submitted to report on installation and configuration activities completed.	Medium	Unlikely	Moderate
FSA decided to change the tool selection.	This could cause an impact to our initial project timelines and with a fixed budget, give us less time to test the products.	N/A	Existing	3/26/2004	Closed	3/26/04: Working to efficiently change focus of efforts, redesign proof of concept, include new vendor in design sessions, and alter test plans to fit within the remaining schedule. 4/14/04: Working to finish deliverable by 5/14/04. 5/14/04: Final deliverable submitted to report on installation and configuration activities completed.	Medium	Very Likely	Moderate
Due to the VDC environment for the security architecture prototype not being ready until April 26, there is a delay in our installation.	This delays our installation of the IM and WAC products for 1 additional week. Less time will be available for testing.	N/A	Existing	4/14/2004	Closed	4/30/04: Installation scheduled for 5/3/04. Completed preliminary integration tasks. 4/14/04: Working with VDC to stay on schedule, completing non-dependent tasks during delay. 5/14/04: Vendor was on-site during week of May 3-7; installation was not completed due to issues running product software on HP-UX.	Medium	Very Likely	Moderate

Major Issues

Issue #	Issue Description	Impacts and Dependent Parties	Open Date	Target Resolution Date	Assigned To	Proposed/Actual Resolution	Status	Priority
Security Tools Prototype could be impacted by ITA transition period.	According to the Task Order, the Security Tools Prototype will be installed in the ITA environment at the VDC. The team is concerned that our schedule could be impacted by the transition between ITA teams in terms of technical support or availability of environments.	TO143	1/15/2004	3/15/2004	R.Summers	1/15/04: ITA transition period just beginning. We will initiate an ECM ticket to schedule support. Transition period will end 3/15/04. 2/06/04: Opened ITA ticket via ECM tool. 2/26/04: Met with new ITA team to discuss prototype requirements. 3/15/04: Will attend VDC weekly call for development projects to introduce the tools analysis project and its requirements. 3/26/04: ITA team supportive of our efforts. 4/14/04: ITA has been providing effective support. 5/14/04: ITA support was appropriate and did not result in a negative impact on schedule.	Closed	Medium



PMO Project Update

TO # and Name	TO #152 Data Strategy 2.0
Owner Unit	CIO
Partner	Accenture
Reporting Period	5/1/2004-5/14/2004

Project Contacts

	FSA	Partner
Sponsor/Mgt	Kay Jacks / Jerry Schubert	Ken Dineen
Project Lead	Keith Wilson	Rob O'Keefe
Tech Rep	Keith Wilson	Nate Brown
COR	Debbie Bairdain	Mike Swain

Prepared By	Nate Brown
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Date Prepared	May 14, 2004
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Status Highlights











TO #152 Data Strategy 2.0




	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	
Overall Project Stage	Requirements	40.00%	Vision stage of the Life Cycle - more in the pre-requirements stage as the deliverables will NOT produce a list of requirements.
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			




Major Accomplishments Over Past Two Weeks
Received the signed cover letter/Contracting Office approval for deliverable 152.1.7 XML Core Component Dictionary Release 2.0 on Wednesday, May 5th.
Received the signed cover letter/Contracting Office approval for deliverable 152.1.2 Data Strategy Target Vision CSB Impact Analysis on Wednesday, May 12th.
Conducted working sessions during the weeks of May 3rd and May 10th for many of the tasks involved in the Data Framework, XML Framework, and Technical Strategies efforts.
Completed unit and assembly testing of the 15 XML Registry enhancements. Section 508 accessibility, product, and performance testing is in-progress.
Obtained consensus on the data flow recommendations for both FFEL and Student Enrollment reporting. Deliverable 152.1.1 Data Strategy Target Vision FFEL and Student Enrollment Data Flow Option Analysis is on schedule for delivery on Monday, May 31st.
Attended a focus group conducted by Cyndi Reynolds on Wednesday, May 5th with the Office of Legislation and Congressional Affairs and the Office of Budget Service to discuss outstanding points from Enterprise Analytics Architecture Options (152.1.4) Working Session #1.
Upcoming Activities Over Next Two Weeks
Continue to conduct working group sessions, making progress toward the following deliverables: 152.1.1 FFEL and Student Enrollment Data Flow Option Analysis (due 5/31); 152.1.10a Data Quality Management Support Report I (due 5/31); 152.1.5 Common Data Architecture Operating Guidelines Options (due 6/30); and 152.1.6 Website/Portals Consolidation and Shared Services Implementation Option Analysis (due 6/30).
Continue to work with the VDC and ITA to create the production environment for the XML Registry/Repository. The Registry/Repository is scheduled for production deployment on Sunday, May 30th. Deliverable 152.1.8 XML Registry/Repository Production Readiness Review (PRR) Report is due on Monday, May 31st.
Present the final options and recommendations for the FFEL and Student Enrollment reporting data flow to the BTIG on Tuesday, May 25th and Thursday, May 27th.

Project Scorecard

TO #152 Data Strategy 2.0

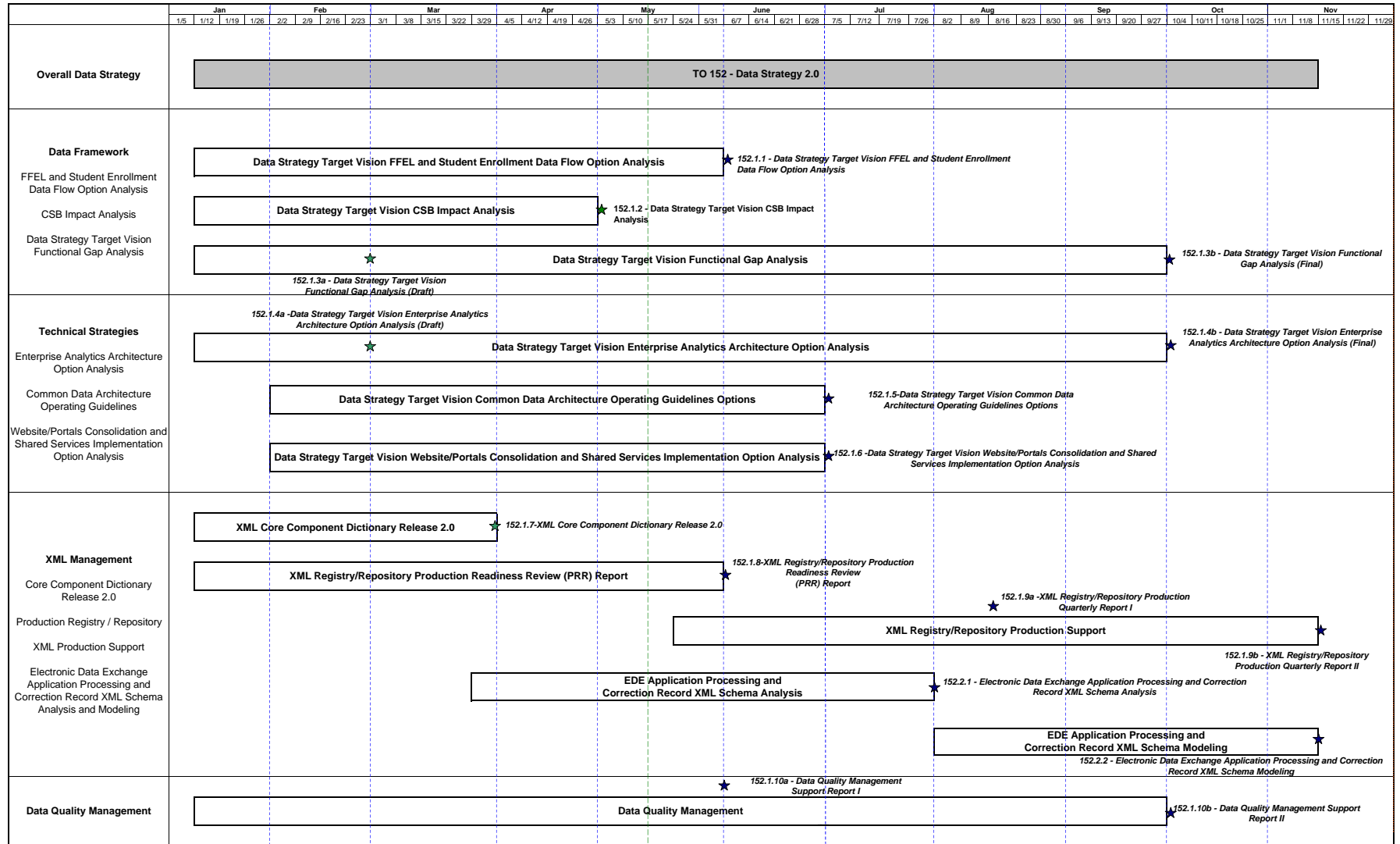
Category	Score	Trend	Comments
Schedule			Variance caused by the difficulty in scheduling FSA resources for meetings due to the various procurement activities going on in the organization (e.g., FEBI, CSB award, NSLDS award, Integration Leadership procurement, etc.) and daily operations activities. In addition, key FSA decision makers must be identified for each working group to ensure schedule progress can be maintained once decision points are reached. This item will be monitored closely over the next one to two months to ensure there is no schedule slip for the five Data Strategy deliverables due over that time. To date, all four Data Strategy deliverables have been delivered on time.
Cost			This contract is firm-fixed price, with the only cost increase to date being a TO modification awarded for additional XML Framework tasks. To date, the minor schedule slip has had no impact on cost.
Quality			Working within core teams to refine messages and areas to drive the highest quality outcomes from the schedule of deliverables. Three of the four deliverables reviewed to date were approved with no comments required by FSA. We will monitor the meeting attendance/schedule variance issue as it relates to quality to ensure that the content, representation, and decisions of the working groups are reflective of FSA's overall strategy.
Scope			Scope is monitored regularly by Accenture and FSA, and no major variances have occurred to date.
Task Order			Received approval on a minor TO modification to address additional Application business area data files for inclusion in the XML Framework scope of work.
Overall Score	Green	Same	The project is on budget and contains only a minor schedule variance which we hope to overcome in the next 1-2 months.

	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost		Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost		Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost
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Better	Worse	Same

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FSA Data Strategy Enterprise-Wide Deliverable Schedule



Legend	
★	Delivered on Schedule
★	Scheduled Delivery Date

Major Risks & Issues

TO #152 Data Strategy II

Major Risks

Risk Description	Impacts	Dependent Parties	Risk Category	Open Date	Status	Mitigating Actions	Severity	Probability	Level of Control
High degree of interdependency with other IP and FSA initiatives	Many moving parts, all require high degree of integration to present integrated solutions	Integration Partner, FSA	Strategic	1/27/2004	In-Progress	Scheduling integration touchpoint meetings across IP. Integration touchpoint tracking sheets for all Data Strategy 2.0 teams.	Medium	Likely	Total
Key FSA decision makers must be identified for Data Framework, Technical Strategies and XML working groups	Deliverable schedules may slip unless key decision makers are identified to reach consensus at decision points	Data Framework, Technical Strategies, and XML Teams, FSA	Hazard	3/26/2004	In-Progress	Discussed risk with Keith Wilson, and we will continue to work with Keith to identify those participants.	High - Project level do not escalate	Very Likely	Moderate



PMO Project Update

TO # and Name	TO 151 Integration Leadership Support and Transition
Owner Unit	Performance Management Services
Partner	Accenture
Reporting Period	5/1/04 - 5/15/04

Project Contacts

	FSA	Partner
Sponsor/Mgt	John Fare	Ken Dineen
Project Lead	John Fare	H. Jacob Brody
Tech Rep	N/A	N/A
COR	Roscoe Price	Mike Swain

Prepared By	Michelle Fuchsman
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Date Prepared	May 14, 2004
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Status Highlights

TO 151 Integration Leadership Support and Transition











	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	Task Order is progressing as planned
Overall Project Stage	Ongoing	Est. % TO Completed	44%
Red Flags/Major Issues	None		
Corrective Actions Taken	N/A		
Management Support Needed	None		




Major Accomplishments Over Past Two Weeks
Key delivery issues specific to major integration initiatives discussed with FSA Leadership
Consistent work to shape, modify, and approve the Integration Partner task orders.
Continued to work with FSA on the COD restructuring effort.
Continued to provide guidance and oversight to internal accenture teams to ensure overall program goals are achieved.




Upcoming Activities Over Next Two Weeks
Continue to meet with and support FSA Leadership Team
Continue to work to shape, modify, and approve Integration Partner task orders
Continued guidance and direction to Integration Partner teams to ensure overall program goals are achieved.
Continued to work with FSA on the COD restructuring effort.

Project Scorecard

TO 151 Integration Leadership Support and Transition

Category	Score	Trend	Comments
Schedule			On Schedule, completed first deliverable on time
Cost			On Budget
Quality			N/A
Scope			Services being provided within scope of task order
Task Order			TO 151 approved and funded through December 10th
Overall Score	Green	Same	

	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost		Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost		Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost
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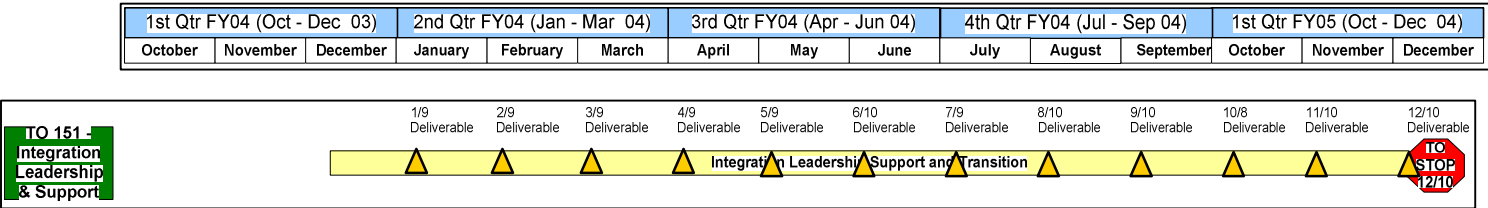
		
Better	Worse	Same

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Pictorial Timeline

TO 151 Integration Leadership Support and Transition

Gantt Chart including task order start and end dates and major milestones/deliverables:





PMO Project Update

TO # and Name	TO 153 Integration Support and Transition
Owner Unit	Business & Technology and Integration Group
Partner	Accenture
Reporting Period	5/1/04 - 5/15/04

Project Contacts

	FSA	Partner
Sponsor/Mgt	Jeanne Saunders	Ken Dineen
Project Lead	Jeanne Saunders	H. Jacob Brody
Tech Rep	N/A	N/A
COR	Roscoe Price	Mike Swain

Prepared By	Michelle Fuchsman
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Date Prepared	May 14, 2004
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Status Highlights











TO 153 Integration Support and Transition




	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	Task Order is progressing as planned
Overall Project Stage	Ongoing	Est. % TO Completed	85%
Red Flags/Major Issues	None		
Corrective Actions Taken	N/A		
Management Support Needed	None		




Major Accomplishments Over Past Two Weeks
Continued development of enterprise sequencing plans that focuses specifically on FSA's business and technical integration initiatives and critical dependent enterprise activities
Continued management of enterprise integration risks
Continued support of FSA Business & Technology Integration Group (BTIG)
Continued admin support of BTIG
Continued internal integration of major Integration Partner integration initiatives
Continued work with FSA and Grant Thornton to complete the transition of Integration tasks and enterprise FSA knowledge.
Upcoming Activities Over Next Two Weeks
Continue to support the BTIG
Continued management of enterprise integration risks
Continued management of sequencing plans
Continued internal integration of major Integration Partner integration initiatives
Integration Partner will continue to work with FSA and Grant Thornton to complete the transition of Integration tasks and enterprise FSA knowledge.

Project Scorecard

TO 153 Integration Support and Transition

Category	Score	Trend	Comments
Schedule			On Schedule, completed first deliverable on time
Cost			On Budget
Quality			N/A
Scope			Services being provided within scope of task order
Task Order			TO 153 approved and funded through June 15th
Overall Score	Green	Same	

	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost		Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost		Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost
-------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------

		
Better	Worse	Same

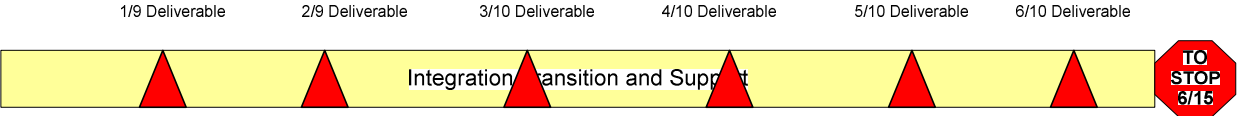
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Pictorial Timeline

TO 153 Integration Support and Transition

Gantt Chart including task order start and end dates and major milestones/deliverables:

1st Quarter FY04 (Oct - Dec 2003)			2nd Quarter FY04 (Jan - Mar 2004)			3rd Quarter FY04 (Apr - Jun 2004)		
October	November	December	January	February	March	April	May	June





PMO Project Update

TO # and Name	TO 154 - Contract & Financial Management
Owner Unit	COO
Partner	Accenture
Reporting Period	May 1, 2004 - May 15, 2004

Project Contacts

	FSA	Partner
Sponsor/Mgt	Terri Shaw	Ken Dineen
Project Lead	John Fare	Luana Lewis
Tech Rep	N/A	N/A
COR	Debbie Bairdain	Mike Swain

Prepared By	Mike Swain
Date Prepared	May 14, 2004

Status Highlights











TO 154 - Contract & Financial Management




	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	None
Overall Project Stage	Ongoing	Est. % TO Completed	36%
Red Flags/Major Issues	FSA has delayed payment of COD SIS support (\$58,358.14 for Feb & Mar) - See Issue #1 dated 4/20/04		
Corrective Actions Taken	N/A		
Management Support Needed	Under Senior Leadership discussion		



Major Accomplishments Over Past Two Weeks
No Task Order proposals were submitted
Continued staff security effort – 202 of 221 packages complete.
Continued subcontractor negotiation efforts – 19 signed and active, 18 inactive.
Upcoming Activities Over Next Two Weeks
Submit outstanding Task Order proposal: TO77WO3 Mod 2 – eServicing
Continue staff security effort.
Continue subcontractor negotiation efforts.

Project Scorecard

TO 154 - Contract & Financial Management

Category	Score	Trend	Comments
Schedule			
Cost			FSA has delayed payment of COD SIS support (\$58,358.14 for Feb & Mar) - See Issue #1 dated 4/20/04
Quality			
Scope			
Task Order			
Overall Score	Green	Same	None

	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost		Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost		Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost
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Better	Worse Same

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Pictorial Timeline

TO 154 - Contract & Financial Management

Monthly Report	Due Date	Date Delivered
1. Contract and Financial Management - December 2003	1/9/2004	1/7/2004
2. Contract and Financial Management - January 2004	2/10/2004	2/6/2004
2. Contract and Financial Management - February 2004	3/10/2004	3/15/2004
2. Contract and Financial Management - March 2004	4/9/2004	4/7/2004
2. Contract and Financial Management - April 2004	5/10/2004	5/4/2004
3. Contract and Financial Management - May 2004	6/10/2004	
4. Contract and Financial Management - June 2004	7/9/2004	
5. Contract and Financial Management - July 2004	8/10/2004	
6. Contract and Financial Management - August 2004	9/10/2004	
7. Contract and Financial Management - September 2004	10/11/2004	
8. Contract and Financial Management - October 2004	11/10/2004	
9. Contract and Financial Management - November 2004	12/10/2004	

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Major Risks & Issues

TO 154 - Contract & Financial Management

Major Issues

Issue #	Issue Description	Impacts and Dependent Parties	Open Date	Target Resolution Date	Assigned To	Proposed/Actual Resolution	Status	Priority
1	FSA has delayed payment of COD SIS support (\$58,358.14 for Feb & Mar)	Accenture not paid for work done.	4/20/2004	5/30/2004	Ken Dineen	FSA has agreed to cite contractual basis for not approving reported effort.	In-Progress	High - Escalate to Leadersip